

SALES - TERMS AND CONDITIONS

PRODUCT PRICING/QUOTATIONS

PhilSec Systems cc will endeavour to hold firm the prices quoted and/or listed in the current price list. However, due to the volatile nature of the Rand to Foreign Currencies, prices are subject to change without notice. The ruling Foreign Exchange rate, if applicable, will be stated on the quotation.

Quotations supplied are valid for 30 days unless otherwise stated and delivery times are based on stocks presently available at the respective supply centres. Orders received prior to your order may cause delivery times to change.

ORDER PROCEDURE

PhilSec Systems cc requests that an official order number (or written confirmation of order) is supplied when placing any order with a representative from PhilSec Systems. PhilSec Systems require a copy of the order before any items will be supplied or put on the backorder list.

International orders must be accompanied by with a 75% deposit before the order will be processed.

DELIVERY POLICIES

Deliveries within South Africa are quoted in good faith using normal freight delivery.

Express/Next Day/Same Day delivery can be arranged at the customer's expense and his order must state that additional charges will be accepted for a non-standard delivery.

International delivery charges for deliveries made by our shippers will be for the customers account.

PhilSec Systems cc will not be held liable for delivery delays.

PAYMENTS

Unless credit facilities have been pre-arranged and approved the following apply.

Cape Town Area Customers: Cash on collection/delivery.

Outside Cape Town area: Payment in full before despatch is required.

All International orders: 75% deposit on order and 25% payable before shipping or by

Confirmed of Letter of Credit acceptable to our bank – Standard Bank of South Africa

Payments will only be considered paid once they have been cleared by our bank.

Credit facilities (**30 Days from Date of Invoice**) are available for SA Customers on request and after the necessary credit approval is received.

Payment terms applicable to a sale are stated on the quotation and unless different terms are arranged prior to the sale those terms will apply.

Interest at our current bank overdraft rate (Standard Bank) plus 3% will be charged on overdue accounts from the date of due payment. The fact that interest is charged in no way entitles a customer to an extension of credit facilities.

All collection charges (Debt Collection Agency commissions, Tracing Agents charges, Interest, Attorney charges and any incidental costs) on overdue accounts will for the customers account.

Statements of accounts are rendered at the end of each month and include all payments received up to the statement date.

All equipment delivered remains the property of PhilSec Systems cc until full payment is received

RETURN POLICY

PhilSec Systems cc will not accept a product back for return unless PhilSec Systems management has granted prior approval. Once approval has been granted, all goods must be returned in the original packaging with all manuals, original software etc. for inspection prior to return credit being granted.

No spares sold will be accepted for return unless unused and in original packaging.
Claims for shortages or damaged goods must be made with 3 days of receipt of goods.

LOANS / DEMO EQUIPMENT

PhilSec Systems cc will supply equipment on a loan basis entirely at the company's discretion. Loans are issued on a normal invoice that will also reflect a return date. The customer is responsible for returning all loan equipment by the due date and in the same condition as it was loaned. Loans not returned by the due date will be invoiced and the customer becomes liable for the payment of that invoice.

The customer will be charged for any damaged goods and a handling fee for late returns and/or incomplete/damaged packaging.

GUARANTEE/WARRANTIES

All products supplied (Except Spares) by PhilSec Systems cc carry the original suppliers guarantee/warranty unless otherwise advised. Please confirm the guarantee periods when purchasing the equipment.

No goods will be accepted for guarantee/warranty claims without a copy of the original invoice.

PhilSec Systems cc does not accept liability in terms of guarantee/warranty for any products damaged by power surges, lightning strikes, other environmental causes, physical abuse or misuse. In this case, products returned will be subject to standard repair charges.

Spares sold are subject to the suppliers guarantee policy.

No guarantee is offered for batteries, crystals or LCD Displays sold as spares.

REPAIRS

Our technical staff can repair products out of guarantee/warranty. Customers will be quoted a fee to repair the goods, and if accepted, an official order for repair is required prior to commencement of work. A quote fee will be charged for certain items but the customer will be advised before the item is accepted for quote/repair.

These terms and conditions shall apply to all purchases from and services rendered by PhilSec Systems cc.

I accept the above terms and conditions as laid out above.

Name:..... Title:.....

Company:..... Date:.....

Signature:.....